

## CUSTOMER INFORMATION BULLETIN

# Rocket Rectal Solution Injector Sets – Packaging Change

**Hello,**

At Rocket we do our very best to listen to our customers and wherever possible, we incorporate user feedback in our product designs.

So, in response to feedback received during the product trial phase and following a recent review of the product, we are test marketing a change to the packaging of the **Rocket Rectal Solution Injection Packs**.

Currently, the product comes in two parts, which means users have to assemble the nozzle to the syringe before use. Also the original blister pack format can cause some of customers difficulties in removing the product from the pack.

In the new trial format:

- Injector set now comes pre-assembled to make life easier.
- The set has been repackaged in a paper backed pouch which can be either peeled apart or the product can be readily burst through the backing.



As ever, we really value your feedback – so please tell us what you think of the new format

Email us at: [customerservices@rocketmedical.com](mailto:customerservices@rocketmedical.com) with 'Rectal Injector Trial' in the subject heading.

**If you have any questions, please contact the Customer Services Team for assistance:**

Tel: +44 191 419 6988. Fax: +44 419 6889. Email: [customerservices@rocketmedical.com](mailto:customerservices@rocketmedical.com)

